



Press Release
SMA America

SMA Smart Connected Is Now Available in Canada

Solar system monitoring: State-of-the-art technology expands activation window and availability

ROCKLIN, Calif., October 13, 2020 – Detect and evaluate events in solar systems automatically and initiate remediation or repair activities: SMA Smart Connected the proactive service package from SMA Solar Technology AG, originally launched in 2017, has since grown in popularity and demand. Customers in Canada can now access all the benefits of Smart Connected, which is available with SMA’s Sunny Boy and Sunny Tripower CORE1 home and business inverter solutions.

The automated SMA Service monitoring is especially valuable to installers who have multiple sites to monitor. Another new benefit is the expansion of the activation window. In the past, customers had three months after system registration on Sunny Portal to activate Smart Connected. Now the activation period is two years, providing greater convenience and flexibility.

“We are very happy to announce that our customers in Canada now have access to the automated SMA service monitoring, too”, said Nick Morbach, executive vice president of SMA’s Home & Business Unit. “There has been a continuous stream of requests for expansion of the program as long as we have had it in the United States,” said Nick Morbach, executive vice president of SMA’s Home & Business Unit.

This groundbreaking solution decreases truck rolls, lengthy service calls and system downtime, saving installers time and money, and maximizing system owners’ power production. SMA Smart Connected is activated via Sunny Portal, the world’s largest PV monitoring database. Once operating, SMA Smart Connected will always actively monitor a system through Sunny Portal’s intelligent monitoring technology.

[In this Tech Tip video](#), SMA America Solar Academy Technical Trainer Mike Mahon details how Smart Connected works and how to activate automatic inverter monitoring.

Offering quick and accurate diagnosis, this innovative solution automatically detects system problems and errors—sometimes even before a system owner recognizes the issue—and notifies the installer of any actions needed. In the rare event that an inverter needs to be replaced, SMA Smart Connected will automatically initiate the repair and replacement process.



Rather than having to call for support or roll a truck to the system site, installers will have proactive contact with SMA through Smart Connected. This will help inform and prepare an installer when it comes time to interact with the homeowner, resulting in a positive experience for everyone involved.

About SMA

As a leading global specialist in photovoltaic system technology, the SMA Group is setting the standards today for the decentralized and renewable energy supply of tomorrow. SMA's portfolio contains a wide range of efficient PV inverters, holistic system solutions for PV systems of all power classes, intelligent energy management systems and battery-storage solutions as well as complete solutions for PV diesel hybrid applications. Digital energy services as well as extensive services up to and including operation and maintenance services for PV power plants round off SMA's range. SMA inverters with a total output of around 85 gigawatts have been installed in more than 190 countries worldwide. SMA's multi-award-winning technology is protected by more than 1,500 patents and utility models. Since 2008, the Group's parent company, SMA Solar Technology AG, has been listed on the Prime Standard of the Frankfurt Stock Exchange (S92) and is listed in the SDAX index.

Media Contacts:

Trish Moratto • Trish.Moratto@SMA-America.com

Brad Dore • Brad.Dore@SMA-America.com

SMA America • 916-251-6418

Follow us:    

Disclaimer:

This press release serves only as information and does not constitute an offer or invitation to subscribe to, acquire, hold or sell any securities of SMA Solar Technology AG (the "Company") or any present or future subsidiary of the Company (together with the Company, the "SMA Group"), nor should it form the basis of, or be relied upon in connection with, any contract to purchase or subscribe to any securities in the Company or any member of the SMA Group or commitment whatsoever. Securities may not be offered or sold in the United States of America absent registration or an exemption from registration under the U.S. Securities Act of 1933, as amended.



This press release may contain future-oriented statements. Future-oriented statements are statements that do not describe facts of the past. They also include statements about our assumptions and expectations. These statements are based on plans, estimations and forecasts that the Managing Board of SMA Solar Technology AG ("SMA" or "company") currently has available. Future-oriented statements are therefore only valid on the day on which they are made. By nature, future-oriented statements contain risks and elements of uncertainty. Various known and unknown risks, uncertainties, and other factors can lead to considerable differences between the actual results, the financial position, the development or the performance of the corporation, and the estimates given here. These factors include those that SMA has discussed in published reports. Such reports are available on the SMA website at www.SMA.de. The company accepts no obligation whatsoever to update these future-oriented statements or to adjust them to future events or developments.

#